WORK EXPERIENCE

Customer Service Consultant

May 2019 - Present

Ottown, ON

- Connect and build rapport with a variety of customers by actively listening to customers, asking the right questions, and offering solutions (products and services) which cater to customer needs
- Drive the sale of products and services by consistently meeting/exceeding individual sales
- Complete accurate transactions and record-keeping in a timely manner
- Be at ease working in a structured and goal-oriented environment (sales, call duration, quality, customer retention)
- Cross-trained in wireless, digital home service. home service, and smart home monitoring

Department Lead

Ian. 2018 - May 2019

Ottowa, QN

- Presenting customers with a variety of products and services to meet their needs to host their event
- Interacting with customers and positively promoting company weekly deals
- Coordinating the inventory list, packaging, and transferring of products between multiple departments and stores, and overall organization in the shop
- Promoting and selling event order packages to clients and processing payments.

Pharmacy Assistant

Sept 2014 - Nov. 2017

Ottowa, ON

- Filing and performing accuracy checks on prescriptions on Kroll computer software
- Demonstrated empathy and patience to support the customer in a tactful and effective manner
- Ordering, stocking, cashier duties as assigned by OTC and/or Pharmacy manager
- Calling patients, medical practitioners, and insurances to problem solve and quickly and safely dispense meds

EDUCATION

University Bachelor of Science

June 2019 Ottowa ON

- Concentration in Biology
- Attendance and interests in healthcare conferences and symposiums

SKILLS & CERTIFICATIONS

- Certifications: Smart Serve, WHIMIS, Food Safety, CPR C + AED
- Skills: Strategic planning, fast learner, efficient, customer interaction, adaptability, team player

Reddit Latest Customer Service



Reddit Latest Customer Service:

Social Media Strategy Keith A. Quesenberry, 2024-02-12 The fourth edition of Social Media Strategy is an essential step by step blueprint for innovating change supporting traditional marketing advertising and PR efforts and leveraging consumer influence in the digital world With a completely integrated marketing advertising and public relations framework Keith Quesenberry s up to date textbook goes beyond tips and tricks to systematically explore the unique qualities challenges and opportunities of social media Students learn core principles and proven processes to build unique social media plans that integrate paid earned shared and owned media based on business objectives target audiences big ideas and social media categories This classroom and industry proven text has been updated with a new infographics and concise reading sections with frequent tables checklists and templates New and updated case studies in each chapter engage students in contemporary examples from small businesses large corporations and non profit organizations Focusing on cross disciplinary strategic planning content creation and reporting this accessible and highly practical text is an essential guide for students and professionals alike Features Each chapter includes a preview chapter objectives case studies pull quotes video links bulleted lists infographics tables and templates Chapters end with a chapter checklist key terms and definitions and Experiential Learning sections with questions exercises and Discover and Explore activities Keywords are bolded and defined in the text at the end of each chapter and in a comprehensive glossary Template worksheets for key strategy components with business context examples New to the Fourth Edition Fully redesigned robust graphics engage students visually New figures include average online advertising costs uses of AI in social media and the latest generative AI integrations by company and platform Fact sheets for each social media platform provide essential data for easy reference Data includes daily and monthly user activity main user demographics advertising CPC and CPM and content insights Recurring College Cupcakes business example allows students to follow a strategic process in context Appendix with a list of practical resources to keep students current in the world of social media recommended professional certifications personal branding and a section on the negative effects of social media on mental health and society Instructor Support Materials https textbooks rowman com quesenberry4e Test banksTemplate worksheetsCase BriefsSample syllabiPowerPoint slidesStudent FlashcardsFind additional templates and social media strategy updates on the author's blog https www postcontrolmarketing Social Media Marketing For Dummies Shiv Singh, Stephanie Diamond, 2020-01-22 Make friends and sell things to com people through social media Social media technology is restlessly inventive providing thousands of awesome ways for you to market your business inexpensively and on a large scale often directly into the pockets of consumers But in the proliferating ever changing world of tweets influencers handles and alerts it can be hard to know where to begin and then to evaluate what s actually working for you In the new edition of Social Media Marketing for Dummies leading SMM voices Shiv Singh and Stephanie Diamond clear away the confusion and show you the smartest most effective ways to plan launch manage and

assess your campaigns and then iterate and optimize for increased success Incorporating the latest trends and presented in a friendly easily digestible step by step style you ll find the ultimate blueprint for developing your best SMM strategy In no time you ll find out how to line up with Facebook Twitter Tumblr and Google develop a unique and compelling voice and influence your key audience all the way to the bank Choose the best SMM combination for you Avoid common mistakes and pitfalls Track your customers from awareness to retention Try out the latest stuff that really works Whether your organization is large or small it simply doesn t pay to be shy Find your voice get social and chat your way to attracting and **Digital Marketing** Annmarie Hanlon, 2025-03-29 Explore all aspects of digital marketing keeping new customers today with this accessible guide which blends theory research practice and application and includes a wide range of international Million Dollar Weekend Noah Kagan, 2024-01-30 AN INSTANT NEW YORK TIMES BESTSELLER A lively case studies read that provides a practical step by step guide to founding a business The Financial Times It s time to leapfrog the only hurdle between you and a million dollar company More people than ever want to be their own boss but venturing forward with your own business can be hugely intimidating Are you investing effort in ideas that have no basis in customer demand Are you shying away from even considering starting your own business Noah Kagan knew this feeling all too well but has since discovered how to banish the one simple thing holding aspiring entrepreneurs back to become a 7 figure founder MILLION DOLLAR WEEKEND offers an into the deep end process for overcoming fear and perfectionism and making the business of your dreams a reality Step by step Noah shows what it takes to oust fear and build the ask muscle and shares practical advice that every entrepreneur needs to master By demystifying what it takes to start a business turning risk into realistic action and fear into fun this is the beginning of your journey to successful entrepreneurship And the best part You can kickstart this process in a weekend Analyzing the Strategic Role of Social Networking in Firm Growth and Productivity Benson, Vladlena, Tuninga, Ronald, Saridakis, George, 2016-08-31 Social media platforms have emerged as an influential and popular tool in the digital era No longer limited to just personal use the applications of social media have expanded in recent years into the business realm Analyzing the Strategic Role of Social Networking in Firm Growth and Productivity examines the role of social media technology in organizational settings to promote business development and growth Highlighting a range of relevant discussions from the public and private sectors this book is a pivotal reference source for professionals researchers upper level students and academicians B2B Digital Marketing Strategy Simon Hall,2020-08-13 Harness the most up to date techniques frameworks and skills for effective B2B digital marketing with this essential handbook as recommended by the Chartered Institute of Marketing CIM B2B Digital Marketing Strategy is a decisive guide to the most recent developments in the field It gives readers an overview of the latest frameworks and models and shows how these can be used to overcome the everyday challenges associated with account targeting data utilization and digital campaign management Intensely practical B2B Digital Marketing Strategy helps readers get to grips with some of the

more advanced and complex elements of B2B marketing It expertly explains how to incorporate the latest digital methodologies into critical processes such as lead generation customer retention and customer experience personalization Packed with global case studies and examples this book is an invaluable resource for any professional operating in the B2B An Introduction to English Economic History and Theory William James Ashley, 1894 English Economic History and Theory Sir William James Ashley, 1894 **An Introduction to English Economics History** and Theory ... William James Ashley, 1892 CompTIA A+ Certification All-in-One Exam Guide, Ninth Edition (Exams 220-901 & 220-902) Mike Meyers, 2016-01-07 This bestselling on the job reference and test preparation guide has been fully revised for the new 2015 CompTIA exam objectives for exams 901 configuring operating systems including Windows 8 Android and iOS and enhanced mobile centered security and troubleshooting procedures The All in One Exam Guide enables you to take the test with complete confidence It also serves as a practical reference for IT support and technical personnel Bonus electronic content includes Practice exams with hundreds of accurate questions More than an hour of video training featuring Mike Meyers Performance based simulations that prepare you for the performance based questions on the exam A collection of Mike's favorite free PC tools Key Features include Written with the in the trenches voice and clarity Mike Meyers is known for Features pre assessment tests exam tips and Try This sections to reinforce difficult topics Includes a coupon for 10% off of the exam fee a 37 value Cable Vision ,1991 Urban Land ,2009 Florida Law Review ,2017-05 The Value Line Investment Survey ,2008 □□□ **English Island** □**58**□ □□□,2018-09-01 Runner s high runner s high endorphin Roger Guillemin endorphin dopamine Dopamine endorphin dopamine runner s high learner s high data data data Let's Get to the Point Why How how why why how Bank Marketing ,1995 **PC World** ,2007

The Social Media Side Door: How to Bypass the Gatekeepers to Gain Greater Access and Influence Ian Greenleigh,2013-10 Skip the line at the front door Learn to detect the hidden social media side doors that provide instant privileged access to the top influencers and decision makers in any industry Access is one of the great unexamined issues in social media Barriers used to be everywhere in the form of gatekeepers and rules that governed access to people with power authority budgets expertise and fame But social media side doors alternate avenues of access through social media have opened all around us and few have noticed Through them we can engage with top business executives thought leaders and tastemakers We have the unique ability to draw the attention of people and organizations that are bombarded every day by countless competing traditional requests for consideration In The Social Media Side Door social media strategist Ian Greenleigh reveals how to walk right through the social media side doors that lie hidden in plain sight to forge valuable relationships create business opportunities raise your thought leader profile or land the perfect job It will enable readers to expand their own means of access to those they wish to engage with and the ways in which this access in both directions can be leveraged to unlock a new level of ROI Ian Greenleigh is the Senior Manager of Content and Social Strategy at

Bazaarvoice His words and ideas have been featured in Harvard Business Review AdAge Adweek Ragan Seth Godin s The Domino Project and elsewhere He writes and speaks on a wide range of topics including changing consumer brand relationships the convergence of personal identities and the radically shifting landscapes of access and influence Visit daretocomment com and follow him at be3d Pitching and Closing: Everything You Need to Know About Business Development, Partnerships, and Making Deals that Matter Alexander Taub, Ellen DaSilva, 2014-08-29 EVERYTHING YOU NEED TO BUILD REVENUE GENERATING PARTNERSHIPS Corporations have profited from strong business development strategies for years So it s no surprise that of the half million new businesses created each year the most successful ones are driven by business development Now savvy professionals on the business side of a startup have a reliable guide to perfecting the partnership strategies that will guickly add value to any company Pitching Closing gives you concrete action steps for mastering the specific skill set today s business development professionals need to define their roles and meet revenue expectations Written in practical terms by playmakers at Twitter and SocialRank this A to Z guide walks you through forging relationships pitching a company s product building a network sourcing deals making rejection positive and staying cool while closing large deals Firsthand accounts from business development executives across many industries from tech to television to finance bring to life such topics as How to consistently identify and land the best strategic alliances for your business Why people say yes and why they say no Etiquette for making introductions and reaching out to people in ways that elicit responses Monitoring core metrics to know where to invest your time In addition to implementable advice and techniques from the top minds in the industry this complete resource features an entire section of best practices for every step of the partnering process Make your moves with the confidence of having a team of experts at your back The road from startup to IPO starts with Pitching Closing PRAISE FOR PITCHING CLOSING This book is a must read for anyone in the business of transforming professional relationships into powerful strategic partnerships Adam Bain President of Global Revenue at Twitter Pitching Closing does a phenomenal job of giving you a seat in the room during some of the biggest business development deals of late Anyone who reads this book will come away with a deep understanding of business development in the world of startups Dylan Smith CFO of Box Pitching Closing is the definitive guide to partnerships for the next generation of entrepreneurs and business leaders Adam Braun Founder and CEO of Pencils of Promise An honest and insightful look at the delicate and complex handling of business development that guides readers on how to turn good ideas into great partnerships Kyle Kelly Business Development Analysis at Zappos com Alex Taub and Ellen DaSilva have written the bible for business development in startup land a well researched easily accessible accounting of best practices and tips of the trade from the people who are leaders in opening and closing deals that define some of the most exciting new companies on the landscape Laurie Racine Board Member Creative Commons I never thought I d read a book that not only explains how nuanced business development can be but also actually gives you what you need to take teams big and small to grow their

business through partnerships Impressive and fun to read Paul Murphy CEO of Dots and Partner at Betaworks $\mathbf{Journal}$, 2013

Hastings

Reddit Latest Customer Service Book Review: Unveiling the Magic of Language

In an electronic era where connections and knowledge reign supreme, the enchanting power of language has be much more apparent than ever. Its ability to stir emotions, provoke thought, and instigate transformation is really remarkable. This extraordinary book, aptly titled "**Reddit Latest Customer Service**," written by a highly acclaimed author, immerses readers in a captivating exploration of the significance of language and its profound impact on our existence. Throughout this critique, we shall delve to the book is central themes, evaluate its unique writing style, and assess its overall influence on its readership.

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Table of Contents Reddit Latest Customer Service

- 1. Understanding the eBook Reddit Latest Customer Service
 - The Rise of Digital Reading Reddit Latest Customer Service
 - Advantages of eBooks Over Traditional Books
- 2. Identifying Reddit Latest Customer Service
 - Exploring Different Genres
 - Considering Fiction vs. Non-Fiction
 - Determining Your Reading Goals
- 3. Choosing the Right eBook Platform
 - Popular eBook Platforms
 - Features to Look for in an Reddit Latest Customer Service
 - User-Friendly Interface
- 4. Exploring eBook Recommendations from Reddit Latest Customer Service
 - Personalized Recommendations
 - Reddit Latest Customer Service User Reviews and Ratings
 - Reddit Latest Customer Service and Bestseller Lists

- 5. Accessing Reddit Latest Customer Service Free and Paid eBooks
 - Reddit Latest Customer Service Public Domain eBooks
 - Reddit Latest Customer Service eBook Subscription Services
 - Reddit Latest Customer Service Budget-Friendly Options
- 6. Navigating Reddit Latest Customer Service eBook Formats
 - o ePub, PDF, MOBI, and More
 - Reddit Latest Customer Service Compatibility with Devices
 - Reddit Latest Customer Service Enhanced eBook Features
- 7. Enhancing Your Reading Experience
 - Adjustable Fonts and Text Sizes of Reddit Latest Customer Service
 - Highlighting and Note-Taking Reddit Latest Customer Service
 - Interactive Elements Reddit Latest Customer Service
- 8. Staying Engaged with Reddit Latest Customer Service
 - Joining Online Reading Communities
 - Participating in Virtual Book Clubs
 - Following Authors and Publishers Reddit Latest Customer Service
- 9. Balancing eBooks and Physical Books Reddit Latest Customer Service
 - Benefits of a Digital Library
 - \circ Creating a Diverse Reading Collection Reddit Latest Customer Service
- 10. Overcoming Reading Challenges
 - Dealing with Digital Eye Strain
 - Minimizing Distractions
 - Managing Screen Time
- 11. Cultivating a Reading Routine Reddit Latest Customer Service
 - Setting Reading Goals Reddit Latest Customer Service
 - Carving Out Dedicated Reading Time
- 12. Sourcing Reliable Information of Reddit Latest Customer Service
 - Fact-Checking eBook Content of Reddit Latest Customer Service
 - Distinguishing Credible Sources
- 13. Promoting Lifelong Learning

- Utilizing eBooks for Skill Development
- Exploring Educational eBooks
- 14. Embracing eBook Trends
 - Integration of Multimedia Elements
 - Interactive and Gamified eBooks

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