EXAMPLES OF ALIN CUSTOMER SERVICE



Ai Tools How To Customer Service

ERIC. LEBOUTHILLIER

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PC AI., 1999 Predicting sales funnel with a customer-relationship-management tool Juan Ruiz de Bustillo Ohngemach, 2019-11-22 Bachelor Thesis from the year 2019 in the subject Computer Sciences Artificial Intelligence grade 1 3 University of Pompeu Fabra language English abstract In this work the author attempts to examine a small part of artificial intelligence producing a real life approximation of what could be a predictive system based on sales funnel information provided by a customer relationship management tool like Salesforce The work focusses on two main aspects namely the prediction of the sales funnel and a LinkedIn based enrichment tool which sources company data in bulk to enrich existing sales information Along the lines of trying to fulfil these two goals the thesis is comprised of the four typical elements of an end to end advanced analytics project identification of needed data and it s sourcing exploratory analysis of said data analytical model selection and design validation and testing of the obtained results obtained in the previous step Artificial

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