

Quality at home for older people

**Involving service users in defining home
care specifications**

**Norma Raynes, Bogusia Temple, Charlotte Glenister
and Lydia Coulthard**

Quality At Home For Older People Involving Service Users In Defining Home Care Specifications

Marian Barnes, Phil Cotterell



Quality At Home For Older People Involving Service Users In Defining Home Care Specifications:

Critical Perspectives on User Involvement Marian Barnes, Phil Cotterell, 2012 This original and insightful reader provides a critical stock take of the state of user involvement and will be an important resource for students studying health and social care and social work researchers and user activists

Quality at Home for Older People Norma Victoria Raynes, 2001 The government's NHS Plan emphasises the importance of services users' views. This report provides practical guidance on how to ensure that older people's views are heard, acted on and monitored in relation to service quality. It makes recommendations for ensuring that older people's views become an integral part of home care service provision.

Managing the ageing experience Denise Tanner, 2010-09-01 Current social policy recognises that older people should be treated as experts in their own lives and be actively involved in their care. This book explores what can be learned from older people's experiences of managing ageing. Direct connections are made between the everyday experiences and perspectives of older people, related research and theoretical perspectives. This yields an engaging and informative analysis of how older people manage the ageing experience and what this means for policy and practice directed at promoting older people's wellbeing. The book will be of value to undergraduate and postgraduate students in health and social care and practitioners in these fields.

EBOOK: Partnerships In Family Care Mike Nolan, Ulla Lundh, John Keady, Gordon Grant, 2003-08-16 What are the key features of partnerships between family and professional carers? How do partnerships change over time? What is needed to help create the best working partnerships? Forging partnerships between service users, family carers and service providers is a key theme in both the policy and academic literatures. However, what such partnerships mean and how they can be created and sustained while responding to change over time is far from clear. This book considers how family and professional carers can work together more effectively in order to provide the highest quality of care to people who need support in order to remain in their own homes. It adopts a temporal perspective looking at key transitions in caregiving and suggests the most appropriate types of help at particular points in time. It draws on both empirical and theoretical sources emerging from several countries and relating to a number of differing caregiving contexts in order to illustrate the essential elements of relationship-centred care. *Partnerships in Family Care* will be important reading for all health care students and professionals with an interest in community and home care for the ill, disabled and elderly.

Direct Payments and Personal Budgets Jon Glasby, Rosemary Littlechild, 2016-01-13 In the context of the Care Act 2014, this third edition of the leading textbook on personalisation considers key policy changes since 2009 and new research into the extension and outcomes of personal budgets. Direct payments and personal budgets have developed rapidly, transforming the whole of adult social care. In future, all care will be delivered via a personal budget with direct payments as the default rather than the exception. As the concepts have spread from adult social care to other sectors, the changes have been controversial and difficult to implement. Front-line practitioners and people using services have struggled to make sense of these ways of working in a challenging

financial and policy context This accessible textbook is essential reading for students practitioners and policy makers in social work and community care services Providing Quality in the Public Sector Lucy Gaster, Amanda Squires, 2003 This book argues that if public services are to be reformed or improved achieving the best possible quality of service is essential It starts from the premise that citizens and users are the key stakeholders They need to be consulted and involved at every stage Within inevitable resource constraints it is their needs balanced with those of society which must be met Service providers need to change their culture and behaviour to make this happen This book presents a straightforward and comprehensive model for understanding quality and putting it into practice Existing quality philosophies and approaches are examined Overviews of recent policy on quality in central and local government in the health service and in public service partnerships are included Finally five practitioners present practical vignettes of citizen involvement local partnerships and quality improvement in health housing and local government Providing Quality in the Public Sector is essential reading for students and practitioners in the fields of public policy local government health housing and the voluntary sector

Piloting Choice and Control for Older People Heather Clark, Jan Spafford, Joseph Rowntree Foundation, 2001 New regulations which came into force in February 2000 have empowered local authorities in England to extend the scope of the 1996 Community Care Direct Payments Act to older people This timely report is based on an evaluation of an innovative pilot scheme finding new ways to deliver services to older people giving them greater choice and control The scheme provides a model for other local authorities wanting to find ways to change care management and implement Direct Payments for older service users Based on interviews held with older users and care managers involved in the pilot scheme Piloting choice and control for older people examines issues around empowering informal carers looks at older people's perceptions of the pilot scheme and their definitions of quality services concludes with suggestions for positive change in provider organisations and the culture of care management draws out broader lessons for service delivery and those applicable to the introduction of Direct Payments for older people vbTab The report is invaluable reading for managers and front line workers in all departments and agencies involved in the provision of services for older people as well as policy makers researchers and anyone interested in community care older people and service user empowerment The Ageing Countryside Philip Lowe, Lydia Speakman, 2006 It is now recognised that rural communities contain a higher proportion of older people than urban or suburban areas in England The Ageing Countryside examines the causes of change and the implications for rural communities and older people Living at Hartrigg Oaks Karen Croucher, Nicholas Pleace, Mark Bevan, 2003 Based on a study which considered the views of residents and staff of Hartrigg Oaks a development consisting of 152 bungalows for older people together with a care centre this report presents an overview of life within the Hartrigg Oaks retirement community It outlines where Hartrigg Oaks has succeeded in providing high quality accommodation and care services whilst enabling residents to lead full and active lives However the authors also highlight difficulties that have been faced and

suggest areas for improvement reproduced elsewhere in the UK and offers a guide to good practice for similar schemes

British National Bibliography for Report Literature ,2001 "Let's Move On" Jabeer Butt,Alex O'Neil,2004 This unique report engages black and minority ethnic older people in informed discussion in order to identify what contribution research can make to transform the experiences of this group of older people **Internationale Bibliographie der Rezensionen wissenschaftlicher Literatur** ,2003 **International Bibliography of Book Reviews of Scholarly Literature Chiefly in the Fields of Arts and Humanities and the Social Sciences** ,2001 **Hidden Carers** Joyce Cavaye,2006 Providing support services for carers caregivers has long been a key social policy objective Such support through service intervention has been found to reduce carers stress levels improve the quality of their lives and prevent the breakdown of care Recently developing support services for carers has gained increased impetus as a result of concern over the costs of long term care and the Scottish Parliament s commitment to carers involvement in the design and delivery of services Many carers do not receive support services even though care giving is known to be stressful These hidden or unsupported carers are invisible to providers of health and social care services This volume focuses on the lives and experiences of hidden carers It considers the complex relationship between carers and service providers from the carers perspective It asks why some carers provide high levels of care without support from service providers and what factors may lead to their acceptance of support In common with other titles in this series Hidden Carers presents a variety of perspectives and approaches with which to consider the key issues It is written at a level that will stimulate those wrestling with these themes from a professional perspective as well as providing essential reading for those studying health and social policy Community Care ,1944 Principles and Practice of Geriatric Medicine M. S. J. Pathy,Alan J. Sinclair,John E. Morley,2006 The fourth edition of Principles and Practice of Geriatric Medicine provides an account of the fundamental changes associated with ageing which are essential to our understanding and management of the elderly sick population The title has been updated to reflect in treatment options and medical conditions Primary Care of the Older Adult Mary M. Burke,Joy A. Laramie,2000 Multidisciplinary in its presentation Primary Care for the Older Adult is written for professionals and examines the common conditions and problems faced by older people The book covers clinical social ethical and legal aspects of such care The Health & Social Care Yearbook ,2011 **The Policy Analysis Source Book for Social Programs** Arnold Kotz,1976 **The Policy Analysis Source Book for Social Programs** National Planning Association,1975

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