

# CUSTOMER SERVICE RESUME

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(843)-204-5645

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*Customer Service Representative with over 5 years of experience in telephone customer service, including sales, tech support, and customer care. Familiar with major customer service software, conflict resolution, and possess a positive attitude. Aiming to use my proven skills to effectively fill the managerial role in your company.*

## PROFESSIONAL EXPERIENCE

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### **SATELLITE TV CO.** *Customer Care Specialist*

**Mt. Pleasant, SC**  
*September 2010 – Present*

- Handle 90+ calls daily, with duties including signing up new customers, retrieving customer data, presenting relevant product information, and cancelling services
- Trained two new employees in how to use Kayako, entering customer data and organizing customer interaction logs
- Received an average 85% customer satisfaction rating to date, 15% higher than company average
- Research complicated cases without prompting to provide more comprehensive service to customers
- Suggested a new tactic to persuade cancelling customers to stay with the company, resulting in a 5% decrease in cancellations

### **SCOTTRADE** *Customer Service Intern*

**Boston, MA**  
*September 2009 – 2010*

- Memorized entire line of company products & services, including prices and special discounts
- Provided basic technical support for clients on a wide range of company products, resolving issues at a 90% rate
- Remained courteous and calm at all times, even during moments of intense customer displeasure
- Learned how to use Kayako and Zendesk customer service software, as well as Parcel Audit to track shipments and report on movements
- Awarded "Fastest Learner" award during the first month of intern training

## EDUCATION

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### **BOSTON UNIVERSITY** *Marketing Candidate, June 2009*

**Boston, MA**

- GPA 3.6/4.0
- Dean's Scholarship Recipient

## ADDITIONAL SKILLS

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- Software: Zendesk, Kayako, and Parcel Audit
- Experience with Microsoft Office – Word & Excel
- Excellent communication skills with a focus on customer service
- 70WPM Typist

# Resume Template Price Customer Service

**Puja Mehta**



## **Resume Template Price Customer Service:**

**Census Catalog and Guide** United States. Bureau of the Census, Includes subject area sections that describe all pertinent census data products available i e Business trade and services Geography Transportation etc **Census Catalog and Guide** ,1997 **Ten Steps to Succeeding at ANY College** Tina Fletcher,Trina Fletcher,2011-11-25 Tina Experience United States Senate Southern Education Foundation Office of the First Lady Michelle Obama Obama for America campaign Anacostia HS Trina B S Industrial Tech Experience Lockheed Martin Caterpillar Kellogg s Johnson Inspiring Woman for the WNBA Liberty GWU Service Excellence Award **The Bottom-of-Funnel SEO + LLM Cost Hacker's Guide** İsmail Günaydın,2025-07-26 Turn every click into revenue and slash AI content costs like a pro The Bottom of Funnel SEO LLM Cost Hacker s Guide is your tactical manual for mastering AI powered SEO and dominating conversion focused content Designed for marketers growth hackers and founders this book shows you how to capture ready to buy search traffic and scale content ops using the smartest Large Language Model LLM hacks In a digital world where everyone s focused on top of funnel fluff this guide goes deep right where money changes hands What you ll unlock Advanced bottom funnel SEO strategies that convert traffic into transactions How to structure and scale programmatic SEO with AI precision Real world playbooks for slashing LLM content costs while improving quality Prompt engineering secrets for ecommerce SaaS B2B and affiliate content AI powered workflows for briefs outlines CTAs and persuasive copywriting Conversion first optimization schema and internal linking architecture Built for the next wave of content led growth this book is part SEO crash course part AI cost optimizer and 100% no fluff Maximize output Minimize spend Monetize smarter Whether you re a content strategist a solo founder or an SEO consultant this is the competitive edge you ve been looking for **BUSINESS HORIZANS** ,2001

**Press Summary - Illinois Information Service** Illinois Information Service,2001-12-17 Daily Bulletin of Orders Affecting the Postal Service ,1978 *Summary of the Dissertation[s] Submitted in Partial Satisfaction of the Requirements for the Degree of Doctor of Philosophy* University of California, Berkeley. Graduate Division,1953 *Contract Record* ,1930

**Do-it-yourself Retailing** ,1989 *1970 Census Users' Guide* United States. Bureau of the Census,1970 **Shingle Style** Home Planners, inc,2001 Consider the lowly shingle Rarely has a single building material had such a metamorphosis in its architectural influence Shingle Style presents 165 modern designs from 20 of todays finest home designers and architects These professionals make the most of modern interior floorplanning built ins storage areas and efficient traffic flow from room to room Their exteriors however maintain the classic look and influences from the turn of the 19th Century System ,1917 **Economic Value of Agricultural Research** A. A. Araj,C. V. Hulet,Charles W. Robbins,J. Michael Harker,John E. Carlson,Roger B. Long,1976 **Engineering News-record** ,1971 **AIDS Cost of Care Study: Appendices** ,1990 *Mathematical Reviews* ,2006 *Industrial Management* ,2004 Facilities Manager ,1996 *Information Communication Technologies and Globalization of Retailing Applications* Rajagopal,2009-01-01 This book critically examines

the synergy of technology use and conventional wisdom in retailing and explores contemporary changes determining higher customer value Provided by publisher

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## **Table of Contents Resume Template Price Customer Service**

1. Understanding the eBook Resume Template Price Customer Service
  - The Rise of Digital Reading Resume Template Price Customer Service
  - Advantages of eBooks Over Traditional Books
2. Identifying Resume Template Price Customer Service
  - Exploring Different Genres
  - Considering Fiction vs. Non-Fiction
  - Determining Your Reading Goals
3. Choosing the Right eBook Platform
  - Popular eBook Platforms
  - Features to Look for in an Resume Template Price Customer Service
  - User-Friendly Interface
4. Exploring eBook Recommendations from Resume Template Price Customer Service
  - Personalized Recommendations
  - Resume Template Price Customer Service User Reviews and Ratings
  - Resume Template Price Customer Service and Bestseller Lists
5. Accessing Resume Template Price Customer Service Free and Paid eBooks
  - Resume Template Price Customer Service Public Domain eBooks
  - Resume Template Price Customer Service eBook Subscription Services
  - Resume Template Price Customer Service Budget-Friendly Options

6. Navigating Resume Template Price Customer Service eBook Formats
  - ePub, PDF, MOBI, and More
  - Resume Template Price Customer Service Compatibility with Devices
  - Resume Template Price Customer Service Enhanced eBook Features
7. Enhancing Your Reading Experience
  - Adjustable Fonts and Text Sizes of Resume Template Price Customer Service
  - Highlighting and Note-Taking Resume Template Price Customer Service
  - Interactive Elements Resume Template Price Customer Service
8. Staying Engaged with Resume Template Price Customer Service
  - Joining Online Reading Communities
  - Participating in Virtual Book Clubs
  - Following Authors and Publishers Resume Template Price Customer Service
9. Balancing eBooks and Physical Books Resume Template Price Customer Service
  - Benefits of a Digital Library
  - Creating a Diverse Reading Collection Resume Template Price Customer Service
10. Overcoming Reading Challenges
  - Dealing with Digital Eye Strain
  - Minimizing Distractions
  - Managing Screen Time
11. Cultivating a Reading Routine Resume Template Price Customer Service
  - Setting Reading Goals Resume Template Price Customer Service
  - Carving Out Dedicated Reading Time
12. Sourcing Reliable Information of Resume Template Price Customer Service
  - Fact-Checking eBook Content of Resume Template Price Customer Service
  - Distinguishing Credible Sources
13. Promoting Lifelong Learning
  - Utilizing eBooks for Skill Development
  - Exploring Educational eBooks
14. Embracing eBook Trends
  - Integration of Multimedia Elements

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- Interactive and Gamified eBooks

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